

Frequently Asked Questions

Registration

How many students can attend each session?

Each group is limited to 25 students.

What is the cost of a session?

The total cost for each session is \$125. There is a \$25 non-refundable deposit due upon booking.

What days do you offer group Sessions?

The Hort offers two sessions per day (listed below) at the Denny Farrell Riverbank State Park Greenhouse and Education Center on Wednesdays, Thursdays, and Fridays. Opportunities are available on select Saturdays; contact The Hort staff at education@thehort.org for more information.

- Session A runs 10:00am – 11:00am
- Session B runs 11:15am – 12:15pm

Which payment methods do you accept?

Credit Card is our preferred method of payment. We also can accept a check or money order made out to *The Horticultural Society of New York*.

What is the cancellation policy?

Paid Classes – For a full refund, cancellations must be received one week prior to scheduled session. For a partial refund of \$75, cancellations must be received 24 hours prior to scheduled session. If notice is received within 24 hours of scheduled session, the full \$125 fee will be charged.

Weather Cancellations – In the event of inclement weather, The Hort may choose to cancel programs. If this were to occur, The Hort staff would work with you to reschedule or provide a full refund.

Prepare for the Trip

What should I bring the day of the trip?

See our checklist for teachers, located in the Trip Information Section

Are the sessions indoor or outdoor?

Some of our programs include an outdoor component. If there is inclement weather, outdoor components will be substituted for additional indoor activities.

How do we get to the Greenhouse and Education Center?

You can find The Hort next to the community garden at Riverbank State Park. View a [Map of the Park](#) for more information.

School Bus: Please coordinate with the education staff to schedule drop-off and parking.

Train: We are within walking distance of the 1, A, C, B, D trains at 145th Street.

Public Bus: There is Bx19 & M11 bus service at Riverbank State Park

Parking: There is no public parking at Riverbank State Park. For School Bus Parking, please coordinate with The Hort staff.

What will happen in the case of inclement weather?

The Hort staff will be in contact with you the day before your program to provide updates. We will determine if a program is cancelled at 7 AM on the day of your program.

What happens if we are late?

If you are expecting to arrive late, please contact The Hort staff. If you do not arrive within 30 minutes of your scheduled program, your class will be cancelled.

Are there lunch facilities?

Plan your group eating before, or after your scheduled session. There are picnic areas throughout the park as well as a limited-seating, indoor lunch area located in the Support Building.